

## Quality & Environmental (IMS) Policy

### Scope:

### Rail Freight Wagon Hire and Wagon Management Services

Within the confines of the above scope it is the policy of the organisation:

- To protect the environment and not to cause, or knowingly permit pollution.
- To satisfy customer needs and expected outcomes by providing products and associated services that consistently meet or exceed their specified and applicable requirements.
- To seek to improve the environmental and quality performance of the organisation continuously through the setting of quality and environmental improvement objectives.
- To fulfil our compliance obligations as applicable to the above scope.
- To ensure that all employees are fully aware of their responsibilities within the Integrated Management System and are appropriately trained to ensure its continued effectiveness.
- To create a culture that delivers a healthy and safe working environment for all staff and visitors.

To achieve these objectives the company has based its quality management system on the requirements of ISO 9001:2015 and ISO14001:2015.



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